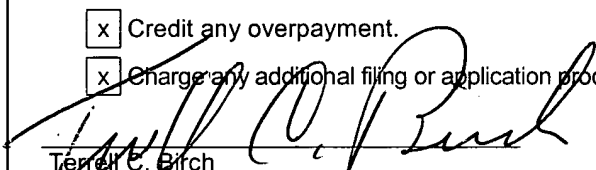




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AMENDMENT TRANSMITTAL LETTER				Docket No. 1248-0571P	
Application No. 10/022,916-Conf. #002105		Filing Date December 20, 2001		Examiner A. H. Bilgrami	
				Art Unit 2143	
Applicant(s): Masaya NAGATA					
Invention: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT PROGRAM, AND INFORMATION RECORDING MEDIUM RECORDING THE PROGRAM					
MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid		Number Extra Claims Present	Rate
Total Claims	21	- 21 =		0	x
Independent Claims	15	- 15 =		0	x
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					0.00
<input checked="" type="checkbox"/> Large Entity <input type="checkbox"/> Small Entity					
<input checked="" type="checkbox"/> No additional fee is required for this amendment.					
<input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of \$ _____. A duplicate copy of this sheet is enclosed.					
<input type="checkbox"/> A check in the amount of \$ _____ to cover the filing fee is enclosed.					
<input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.					
<input checked="" type="checkbox"/> The Director is hereby authorized to charge and credit Deposit Account No. <u>02-2448</u> as described below. A duplicate copy of this sheet is enclosed.					
<input checked="" type="checkbox"/> Credit any overpayment.					
<input checked="" type="checkbox"/> Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.					
 Terrell C. Birch Attorney Reg. No.: 19,382				Dated: <u>July 21, 2005</u>	
BIRCH, STEWART, KOLASCH & BIRCH, LLP 8110 Gatehouse Rd Suite 100 East P.O. Box 747 Falls Church, Virginia 22040-0747 (703) 205-8011					



Docket No.: 1248-0571P
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Masaya NAGATA

Application No.: 10/022,916

Confirmation No.: 002105

Filed: December 20, 2001

Art Unit: 2143

For: SERVICE MANAGEMENT METHOD,
SERVICE MANAGEMENT PROGRAM, AND
INFORMATION RECORDING MEDIUM
RECORDING THE PROGRAM

Examiner: A. H. Bilgrami

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated April 21, 2005, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.